**IFB299 – User Story Prioritisation** *(For Team 81)*

***Client Project:*** *Music School*

***MoSCoW Index:***

* Must Have
* Should Have
* Could Have
* Won’t Have
* Excluded from Prioritisation

***Requirements (User Stories):***

* Students (existing clients)
  + As a existing student, I want to have a specific student portal so I can login and access my class timetable
  + As an existing student, I want to be able to use the portal to reschedule my classes so that I do not have to call or email the school
* Students (new students)
  + As a new student, I want to sign up to the music school through the website with my contact details so that I can enroll in classes straight away without the need to visit the school
  + As a new student, I want to be able to search for the available services that the music school offers so that I can see what classes I want to take
  + As a new student, I want to have a specific contact page that I can go to so that I can contact the school if I have any questions
* Teachers
  + As a teacher, I want to be able to increase my skill set through additional training so that I can teach more students and expand my repertoire of skills
  + As a teacher, I want to be able to view my rosters for the upcoming classes so that I can plan my week, fortnight or month according to my schedule
* Office Administration
  + As an office admin, I want to be able to easily view the scheduled class timetable so that I can see if there are any available time slots for other students
  + As an office admin, I want to be able to easily view the scheduled class timetable and the rosters for teachers so that I can ensure that each class is covered by a teacher
  + As an office admin, I want to be able to alter a student’s class schedule if requested by the student so that they can change or cancel a class
  + As an office admin, I want to be able to view the weekly inventory lists so that I can ensure that all inventory is accounted for within the school to report loss or theft
  + As an office admin, I want to have an environment where the staff are able to communicate with each other through some medium whilst at work (e.g. intranet, staff chat/email) so that I can provide up to date memos/notifications to staff and report any issues/discrepancies immediately (ALREADY USED IN MANAGER USER STORIES)
* Manager
  + As a manager, I want to be able to view the class schedules for the day so that I can see how many students are expected to arrive at the school on the specified day
  + As a manager, I want to be able to view the number of students enrolled in a class so that I can ensure that I roster enough teachers on the teach the students
  + As a manager, I want to be able to view the number of students enrolled in classes for a specified instrument (e.g. guitar) so that I can ensure I have enough teachers who are able to teach the skills required
  + As a manager, I want to be able to provide additional training for the teachers so that they can remain up to date on their skills and potentially learn new skills
  + As a manager, I want to be able to view the monthly/annual reports from the school so that I can ensure that the services provided are up to standard
  + As a manager, I want to be able to view the monthly/annual reports of revenue so that I can determine if the school is making a profit or a loss (ALREADY USED IN OWNER’S USER STORIES)
  + As a manager, I want to have access to all files stored on the school’s mainframe/shared drive so that I can ensure all of the required paperwork is up to date and ensure that the integrity and confidentiality of data stored at the school is protected at all times (ALREADY USED IN OWNER’S USER STORIES)
  + As manager, I want to have an environment where the staff are able to communicate with each other through some medium whilst at work (e.g. intranet, staff chat/email) so that I can provide up to date memos/notifications to staff and report any issues/discrepancies immediately
  + As a manager, I want to be able to view any customer complaints that the school has received so that I can investigate these complaints to come to a suitable resolution (ALREADY USED IN OWNER’S USER STORIES)
* Owners
  + As an owner, I want to be able to see how many students are enrolled in the music programs so that I can see how successful the programs are
  + As an owner, I want to be able to improve the skill sets of my teachers so that I have a more diverse range of instruments/classes available to students
  + As an owner, I want to be able to view which areas of musical interest that our students are currently enrolled in at the school so that I can see if there are areas that are not included which can be added to attract students
  + As an owner, I want to be able to view the monthly/annual reports of revenue so that I can determine if the school is making a profit or a loss
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***Prioritisation (MoSCoW):***

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